



Winchester Churches Nightshelter

Annual Review
2019





Contents

- 3** What we do
- 4-5** Enabling change
- 6-7** Our impact in numbers
- 8** How we help
- 9** Cliff's story
- 10-11** Supporting our residents
- 12-13** Financial report
- 14-15** The year in images
- 16-17** Volunteering
- 18-19** Corporate & community engagement
- 20** Fundraising
- 21** Supporter's story
- 22-23** Donations
- 24-25** Thanks & acknowledgements
- 26** Life after the Nightshelter



“The Nightshelter is definitely more than just a place to stay for the night. My support worker has helped me so much.”

Lee, Nightshelter resident 2019

What we do

Winchester Churches Nightshelter provides accommodation, food and vital support services **365 days a year** to people experiencing homelessness in Hampshire.

We have **ten bedrooms** at the Nightshelter with a total of **17 beds**. We also house another eight people off-site meaning that we now accommodate **25 people every night** in three different locations. We provide not only a safe place to stay but also vital one-to-one support. We come alongside each resident to explore the problems at the root of, and as a result of, their homelessness.

Some of our residents stay a few weeks and others for many months. During that time, we encourage residents to find the most appropriate accommodation to suit their needs whilst offering help to develop essential life skills and encouragement to **follow their aspirations**.

Our Vision

To transform lives, inspire hope and end homelessness.

Our Mission

To help break the cycle of homelessness by enabling people to rebuild their lives through independent living.

Enabling change

A message from Michèle Price, Chief Executive

It is when stopping to reflect on the year gone by that the vital role of the Nightshelter in so many lives is undeniable. Looking at the names and characters who have stayed with us over the past twelve months and knowing where they have now moved onto is testament to the opportunities the Nightshelter offers residents.

By night, we are a safe and welcoming place to stay and by day, we become a hub for specialist support. Each resident has the opportunity to access **one-to-one support** which we hope, with encouragement, will enable them to not just cope - but to live independently, thrive and reach up to achieve their aspirations whilst receiving a consistent net of support which our **great team of staff and volunteers** provide.

We take a person-centred approach built around the individual's needs. Residents choose goals which could involve **increasing self-esteem, confidence and self-worth** whilst at the same time developing skills and knowledge to achieve them. We work hard to try and encourage budgeting and reduce rent arrears, especially with monthly Universal Credit payments now being paid to over half of our residents.

We ensure that people are successfully supported in developing the skills and abilities needed to live independently, and to progress in those areas of their



Michèle Price speaking at the Winchester Civic Prayer Breakfast

lives that matter most. We work closely with relevant agencies to ensure residents have access to all the expertise they need.

Prevention is key to support, homelessness can be predictable but is not inevitable, and so we work together with residents who have moved on if they request help to try and maintain their accommodation. We hope to not only provide a temporary home for those in crisis, but also to prevent rough sleeping before it happens. We know that **housing is a key determinant of health**, and a solution to wellbeing which is why we have been working alongside mental health commissioning groups and why we continue to



Michèle accompanied residents on a visit to the Cathedral pictured with the Dean of Winchester

provide wellbeing services at the Nightshelter. Our two properties, outside Winchester, **house eight people** and offer an opportunity to move on from the Nightshelter and live more independent lives whilst still having regular support sessions with our staff. These houses since their start-up have now provided a **stepping stone for 26 people**.

New for 2019 has been the introduction of peer mentors to enhance the self-management skills of residents who value working alongside someone with lived experience of their situation. We have also begun joint training with partner agencies to learn more about the effect of **Trauma and the value of Psychologically Informed Environments (PIE)**.

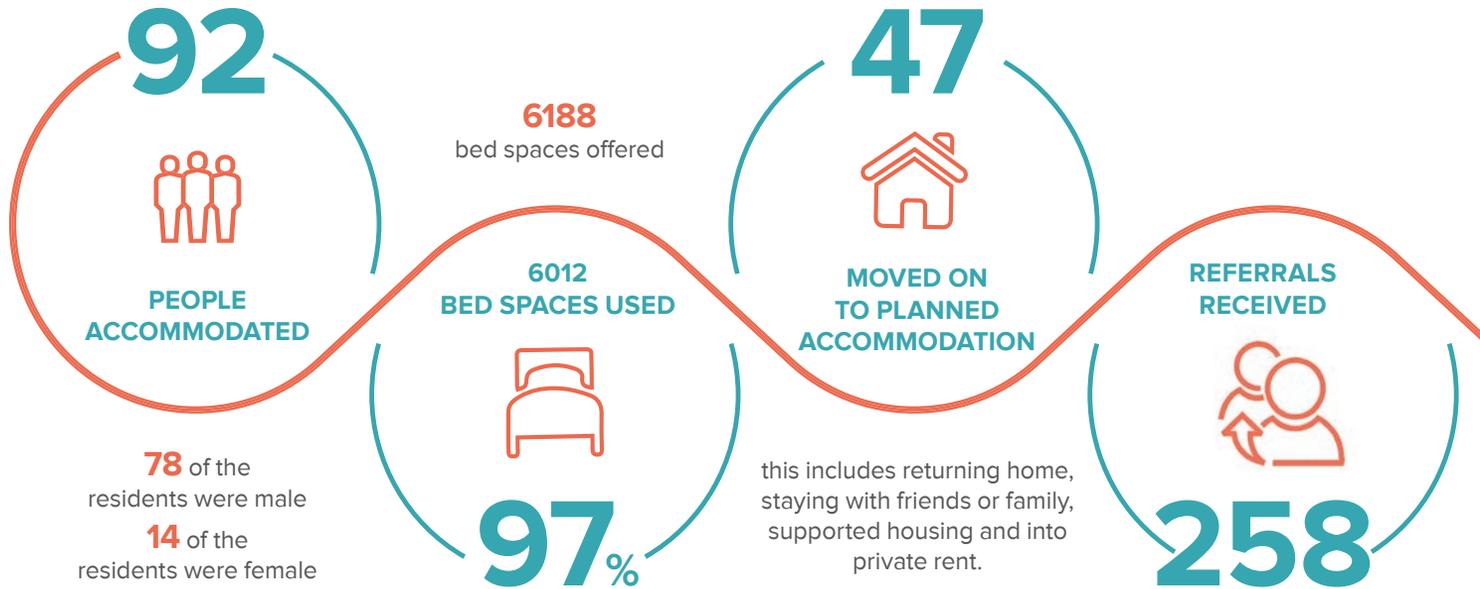
This year has seen a **record number of residents in employment** which has allowed many to increase in confidence and save towards a move into more permanent accommodation. Employment is made much easier when local businesses and training providers see the potential of

our residents. This has been the case with Hampshire Futures, Winchester Coffee School and the University of Winchester. A huge thank you to **our small staff team of nine**, to **our 300 volunteers** and **our nine Volunteer Directors** without whom we would certainly not produce the results that we currently achieve. We go into the year ahead with plans to expand our support staff, which will allow us to continue to increase our bed provision, whilst at the same time working even harder in partnership and trying to ensure former residents keep their accommodation.

It is a huge privilege to work alongside so many special people who have stayed or volunteered at the Nightshelter - some of the most moving, charismatic and resilient that you will ever meet. We have housed 92 people in total this past year, with over 60% of them having a local connection to Winchester, and only one person coming in from outside Hampshire. This of course highlights the need for a continuous supply of local affordable housing something which I know the local council is working hard to achieve.

Both the Government and local council have set time scales to end homelessness, and in line with our vision and mission statements we hope to help achieve this.

Michèle Price, Chief Executive



23 residents arrived with mental health problems / 8 residents arrived with debt problems / 20 residents arrived

Our impact in numbers

Every resident who comes to our door arrives with a different set of circumstances, experiences and, quite often, disadvantages. Our vital role is to help each individual to find a path forward.

Our impact is best measured by the difference each individual feels we make but to give a simple overview here is our year in numbers, April 2018-April 2019.

60%



RESIDENTS
LOCAL TO
WINCHESTER

the remaining **40%** were from Hampshire except one resident from outside Hampshire.

AVERAGE NIGHTS
STAYED



75

259



HOURS OF
PSYCHOTHERAPY
AND COUNSELLING
DELIVERED
TO RESIDENTS

29 well-being sessions delivered

MEALS
SERVED



12,675

with family/relationship problems / **24** residents arrived with drug problems / **22** residents arrived with alcohol problems



“The Nightshelter has been brilliant. My support worker has done so much to help me. She has accompanied me to the dentist, hospital and so much more. Since being here I’ve managed to get back into work and am now saving up to move onto my own place.”

Lee, Nightshelter resident 2019

How we help

Providing a safe and welcoming place for our residents to stay is our first priority. We then work closely with each individual through one-to-one support to identify the help and guidance they want to move on to a more secure future.

The Nightshelter is certainly more than just a place to stay for the night. The support and expertise available ensure residents have the opportunity to change their lives.

1:1 support

Support available to all residents:

Basic needs

Food
Accommodation
Clothing

Lifestyle

Cookery workshops
Nutrition
Budgeting support
Advocacy
Leisure activities

“

The counselling sessions provided a safe, confidential and supportive space which was extremely helpful during a period of great distress, anxiety and grief. I felt I was listened to and given excellent support at a very difficult time in my life.

”

Jenny, Nightshelter resident 2019

Free haircuts

Foot care

Health

Substance misuse support
First aid skills
Counselling and
Psychotherapy
Peer mentoring
Wellbeing and coping skills

Home and work

Skills development
Move-on house
CV building
Tenancy support
IT support
Work placements

“

I would recommend to homeless people who come to the Nightshelter to accept all the support available. It really makes a difference. And then you've got to want to make a change – to be willing to sort your life out and to accept responsibility for yourself.

”

Dave, Nightshelter resident 2019



Cliff's story

Cliff, age 47, arrived at the Nightshelter having dipped in and out of homelessness for many years. He was battling addiction and had recently spent a lengthy period of time in hospital. He knew it was time to make a change.

“Without the Nightshelter I wouldn't have been able to turn my life around in the way that I have. My support worker at the Nightshelter introduced me to the Hampshire Futures scheme which enabled me to train in construction.

I am now working full-time with Willmott Dixon on a local building project. The training has given me something to look forward to – to get up every morning and go to work.

I hope to move into my own flat very soon. The Nightshelter has been a safe and supportive place to stay, everyone is made welcome.”



Supporting our residents

We are always striving to find new ways to support our residents. This year we have teamed up with a Rough Sleepers Initiative, to provide specialist psychological and emotional support to our residents. A clinical psychologist is working closely with staff and residents whilst two former Nightshelter residents are leading on peer mentoring.

Dr Charlotte Wing - Clinical Psychologist
Charlotte has worked in mental health for the past twenty years, including 12 years within the NHS, in a variety of services. Her passion for working with people who are experiencing multiple disadvantages, significant distress and face numerous life challenges drew her to working with those experiencing homelessness.

Charlotte now works for Outcome Home which is a social enterprise that aims to reduce the number of people rough sleeping through improving the psychological and emotional wellbeing of people accessing services and those working within services.

What is your role at the Nightshelter?

My role at the Nightshelter is threefold: I offer individual therapeutic interventions to people staying in the Nightshelter,

“It is fantastic to have two former residents with lived experience working within the Nightshelter to support our current residents. It is early days but I have really high hopes for the project.”

Michèle Price, Chief Executive of the Nightshelter

and other local homelessness services, to provide a rapidly available service, with no exclusion criteria, to individuals who are struggling with their mental health, substance misuse and additional social difficulties that make life more challenging.

I also work alongside the staff at the Nightshelter to support the invaluable work they do with consultations, reflective practice groups and training.

Finally, I provide support to our Outcome Home Peer Mentors, who all have lived experience of homelessness, who do amazing work to help people engage with the services available to them, drawing upon their own experiences to help people take important and meaningful steps towards engagement.

Charlie Radbourne - Peer Mentor

Charlie is a former resident of the Nightshelter. It was problems with his mental health which led to his homelessness. Now with his life back on track, he has spent the last two years using his unique insight and experiences to support others. He began working alongside residents at the Nightshelter in June.



Why did you want to get involved in peer mentoring?

I wanted to give something back. When I was going through homelessness, there was so much help available to me. I want to make sure the same support is offered to people who are homeless now.

What is your role as a peer mentor?

We encourage people to engage with the support services available to them and try to help them break the cycle of homelessness. We give them the belief that it can work out for them just as it has for us. How we help is tailored to the individual, we might accompany someone to an important appointment or we may just listen.

Who are you supporting?

We help rough sleepers, residents at the Nightshelter and people who have moved on from homelessness to their own accommodation. We can talk from a place of experience and can guide people not to make the same mistakes that we made.

What makes a good peer mentor?

Someone with lived experience and strength of mind to hear people's experiences and guide them out the other side. We receive excellent help ourselves in terms of psychological support to deal with the things we face as mentors, that is crucial to us being effective in our roles.

“Peer mentoring inspires me, it is making me think and making me want to make changes. My mentor has been there and done it and he's been at the Nightshelter too which helps. You can see everything is possible, you can see how to be normal.”

David, Nightshelter resident 2019

Financial report

The financial information for 2018/2019 shows a simplified breakdown of income and expenditure. More details and the full report from the Independent Examiner can be obtained from the Treasurer or the Nightshelter office.

It has been a good year financially for the Nightshelter, with donations and Gift Aid again increasing. A legacy was received from **Pat Norris**, together with donations from **Breeze systems**, the **Oliver Borthwick Trust**, the **Tuttiett Family Trust**, the **Lunn Rockcliffe Trust**, **Selwood Trust** and the **Thomas Roberts Trust**.



Local Churches gave **£11,000** and many other organisations have continued to support us. We have **over 50 people** who give regularly by standing order or other methods. Our new website www.wcns.org.uk makes it even easier to set up regular payments with links to online and text donation.

Our general expenditure was similar to last year, the main item being staff costs. Staff costs relating to support work are now included in **'Resident support and well-being'**.

Would you like to donate to the Nightshelter?

For a quick and easy way to donate, text the word **NIGHTSHELTER** and any amount up to **£20 to 70085**. You can also donate online, via cheque, in your will or via payroll giving. Find out more at www.wcns.org.uk



We were delighted to complete the refurbishment of **Ben's House** ready for occupation in the autumn. We continue to rent our other **Move-on House**, these properties together provide a place for an additional eight residents.

Our dedicated staff offer great support for our residents both day and night and we also fund counselling and well-being sessions. We continue to stay open all day on Sundays and thanks to the support of the **Winchester Round Table** are able to remain open for all residents on Bank holidays.

As always, we can only continue our work because of all the practical support we receive, including donations of food and other items, and **the many hours given by our wonderful volunteers.**

Gift Aid

Did you know that the Nightshelter can claim an extra 25p for every £1 donated via Gift Aid? There is no additional cost to the person donating. To find out how to Gift Aid your donation visit www.wcns.org.uk/ways-you-can-give/gift-aid/



♥ *We thank everyone who has donated this year, whether small or large, for their kindness and generosity.*

The year in images



1. **Microsoft volunteers** helped with spreadsheet training for staff, cleaned and decorated.
2. Staff and volunteers celebrated **Christmas day** with residents.
3. Winners of Best Attire at the inaugural **Winchester Pancake Race**

4. We hosted a **Volunteering Week event** 2019
5. Two hardworking volunteers being presented with the **Mayor's Award**
6. The **Stronger Together** service at Winchester Cathedral celebrated shared journeys and brought

- together Winchester organisations tackling homelessness.
7. Employees from **Tilney** spent a busy day decorating.
8. Ben completed the London Marathon in a sleeping bag and set a **new world record**.



9. Local **NCS groups** lent their support during the summer.
10. Cliff was one of 6 residents who completed their **Construction Skills Fund training** giving them all a route to employment.
11. **47** residents moved on to **planned**

- accommodation.**
12. A change of colour and **new signage** for the front of the Nightshelter.
13. Local churches, schools and community groups kindly gave **harvest donations.**
14. We attended the **Hampshire Coffee**

- Festival** to highlight the crucial role coffee plays at the Nightshelter.
15. We gave an estimated **5,000 hot drinks** to people sleeping rough.
16. Staff and residents marked **World Homeless Day** with local supporters including the Mayor of Winchester.

Volunteering

Every week, the Nightshelter needs a minimum of **38 volunteers** just in order to open. Then there are all the volunteers who carry out additional activities such as cleaning, admin and sorting. It is a fact that the Nightshelter's vital work simply could not happen without our fantastic team of over **300** volunteers.

Every helper is valued for their contribution and we continue to be amazed by the time and energy people are willing to give to do their bit to help. Each volunteer has



I enjoy being a small cog in a team that makes a big difference.

*Clarissa has volunteered with us for **over 20 years**. She comes in weekly to clean the ovens and helps in any other way that she can.*



11,619

HOURS HAVE BEEN GIVEN BY VOLUNTEERS ON SITE
AT THE NIGHTSHELTER THIS YEAR

38

VOLUNTEERS ARE
NEEDED EACH WEEK

SAVING THE NIGHTSHELTER £116,190

IN SALARIES



their own motivation for getting involved in our work. Many enjoy the opportunity to give something back, some like chatting to residents and being part of a community and for others it is a chance to do their bit to help improve the situation of homelessness.

There are plenty of volunteering roles to choose from depending on your availability and what you would like to contribute. The online rota system makes booking simple and easy to plan around other commitments.

Become a volunteer

Join us and help make a positive impact on the lives of people experiencing homelessness in Hampshire. There are time slots available at weekends, evenings and night shifts and how regularly you help out is up to you. Volunteers simply log in online and book in as and when they are able to help. Volunteers always work alongside a member of Nightshester staff.

Volunteer roles include:

EVENING HELPERS

6PM – 9PM

(FROM 5PM ON SATURDAYS)

Help welcome residents in for the evening and help out where required.

SUNDAY DAYTIME HELPERS

9AM-12PM 12PM-3PM 3PM-6PM

Chat with residents, help with odd jobs or just relax and be a presence alongside the member of staff.

OVERNIGHTERS

9PM – 8AM

Perfect for those who are too busy to volunteer in the day. Stay with us in your own private room and volunteer in your sleep!

EVENING COOKS

6.30PM – 8.30PM

Cook up your own choice of dish or heat up donated food and serve it to our 17 residents. There is also the opportunity to be an off-site cook.



It can be disheartening to see the news every day. Volunteering is my way of finding something I can do to help. It might not change the world, but it's my small way of fighting back against the negatives.

Maggie spends time every week volunteering to keep our store cupboard ordered and tidy.

Share your skills - we are always keen to hear from people eager to share their skills and experience with our residents. For example, **could you run an art or fitness class?** Perhaps you **could help with CV skills?** Or **could you run IT workshops** for our residents?

Find out more about volunteering with us at www.wcns.org.uk. For more information or to register your interest contact us on **01962 862050** / admin@wcns.org.uk.



Corporate and community engagement

We are fortunate to benefit from the support of local businesses, community organisations, churches and schools. Ways that organisations help include donating their skills and expertise, offering training for residents, giving their staff the opportunity to volunteer with us for the day, providing work experience opportunities, sponsoring rooms and services and setting up payroll giving schemes.

Winchester-based **Computer Solutions**, has this year continued to provide the Nightshelter with IT support and expertise. They also run an inspirational scheme which involves local school children on work experience refurbishing old donated laptops which are then donated to the Nightshelter for use by staff and residents.

In June and September, we welcomed staff from **Aviva** who spent many hours in our store cupboard sorting through harvest donations. On World Homeless Day a team of twenty enthusiastic sales staff from **Bacardi** carried out a clean, sorted cupboards and put on afternoon tea for our residents.

New recruits from the **Army Training Regiment** also spent a Saturday deep cleaning the Nightshelter with military precision!

During harvest time we visit local schools and community groups to talk about the Nightshelter. Some schools also arrange to bring pupils to the Nightshelter along with their donations and we show them around the facilities.



Thank you to everyone who has contributed in some way to the Nightshelter, it really is a team effort!



“In our jobs we travel around to lots of different cities and I have been shocked by the growing number of people who seem to be homeless. We chose to come to the Nightshelter today because we want to do something that will contribute positively towards the lives of people who are experiencing homelessness.”

Trudi, Bacardi employee (Pictured left)



“I want to contribute and give back to the community, it is an eye-opener and very rewarding. Everyone just giving a few hours makes such a big difference overall. Being here today has made me see how vital volunteers are, without them none of it could happen.”

Manjit, Aviva employee (Pictured above, centre)

Could you lend your time, skills or expertise to the Nightshelter?

We are always keen to hear from local businesses and organisations eager to collaborate. Perhaps your staff would like to volunteer for a day or maybe you could offer work experience or training to our residents. Email admin@wcns.org.uk or call **01962 862050** and let's start a conversation.

Fundraising

A big thank you to all the individuals and organisations that chose to support us by fundraising this year. Fundraising contributions and donations via JustGiving came to an impressive **£10,344.46.**

Every year, the Nightshelter needs to **raise £180,000** in donations to continue to provide our current service. Fundraising really helps us reach this total and also does a great job of raising awareness of our service. Inspiring fundraising activities over the past twelve months included a local lady taking part in her first **skydive raising £298.50**. A family from Winchester, eager to invest their time wisely over the summer holidays, baked cakes and sold them to commuters.

Otterbourne Brass held a concert at The United Church in June in aid of the Nightshelter. **Two local children** went carol singing on their road and raised a fantastic **£70**. Organisers of the **Norton Park Summer Fete** chose to raise money for the Nightshelter by donating the event's entrance fees.

All your efforts are hugely appreciated and the money raised makes such a difference to the work of the Nightshelter.

Organising a fundraising event?

We can provide collection boxes, leaflets and other items to support your fundraising event. We'd also love to hear about your plans so that we can help raise awareness of your activities. Visit www.wcns.org.uk to discover more about fundraising for the Nightshelter. Email or call us with your ideas, questions and event details, admin@wcns.org.uk / **01962 862050**.



A record-breaking year



Supporter's story

Ben Burfoot, from Winchester, set himself the challenge of running the London Marathon 2019 in a sleeping bag. His aim was to put the spotlight on the issue of homelessness whilst also raising money for the Nightshelter.

Ben, age 44, also had his sights set on trying to **set a new Guinness World Record** by running the marathon in the fastest time ever achieved whilst in a sleeping bag. Ben trained hard with Nightshelter residents going along to the local Parkrun to show their support. Ben was proud to complete the race in a record-breaking **3 hours, 41 minutes and 59 seconds** beating the former record by just over two minutes! Ben commented:

It's great to be a World Record holder, but towards the end I was just close enough to the former record to be a bit nervous, so I really had to speed up. The race was fine most of the time though, and really, really fun. The amount of support on the course is just unbelievable, particularly when you're dressed in something as unusual as a sleeping bag! You've really got to dig deep, but the support helps get you round.

Ben raised an impressive £2,500 and presented his medal and certificate to the Nightshelter.

Donations

Thanks to the donations made to the Nightshelter we save an average of £2,880 per year on toiletries, £952 per year on cleaning products and an amazing £29,201 on food, totalling over £33,000!

Every time the phone rings or the door knocks with a donation we are reminded that the work we do is such a team effort. We

couldn't do what we do without all the amazing support of local organisations, schools, churches, businesses and individuals who donate their time, funds, expertise and goods. This help is not only vital to our service but it also reminds our residents that people are thinking of them and care.

Sadly, we are unable to mention all our donations but here is a flavour of the kind gestures that have been made this year:



- 1. Damion** lives locally and is a manager at Micheldever Tyres. He came to the rescue with caps and flasks during the summer's heatwave. He explained: "I recently lost my father, before he died he told me to do something kind at least once a week."



- 2. Local fitness enthusiasts, Dawn Breakers**, donated 45 sleeping bags which we were able to give to people sleeping rough in Winchester.



- 3. The University of Winchester** kindly donated food and kitchen equipment left behind by their international students at the end of their studies. These have been used to make moving on packs for our residents when they leave.

♥ Donating goods

To donate an item, please check our most-needed items list on our website, www.wcns.org.uk. Or you could opt to sponsor a resident for a week, or sponsor a room, or cover laundry costs. Email for more information: admin@wcns.org.uk



Sophie

Peter Symonds student, Sophie Graham initiated the very successful Homeless Activity at the college.

Having seen rough sleepers in the city she was determined to make a difference. Sophie led a Christmas appeal for donations and also **raised an impressive £500** through fundraising.

The college recognised Sophie's achievements at the Annual Awards and presented her with the Enrichment Activities Award.

“People experiencing homelessness are human, like you and me, and could just have easily been our neighbour. It's our responsibility to help one another, life isn't simple.”

Sophie, Peter Symonds College student



- 4.** The ten Nightshelter bedrooms were refurbished thanks to **£4,000 donated by Tesco Bags of Help** and **Dulux paint** kindly given via the national charity, **CRASH**.



- 5.** A local brother and sister wanted to make a difference and chose to bake cakes for our residents during their half term.

Information about text and online donations, giving via cheque, donating in your will and payroll giving can be found on the back cover and on our website www.wcns.org.uk.

Thanks and acknowledgements



Our work is only made possible thanks to the help and support of our volunteers, local businesses, churches and organisations. A special thank you to the following people for their help this year:

- **Andrew Smith** for many years of website support.
- **Forgotten Feet** for their foot expertise.
- **Fruits of Fullood** for all their jam and pickle making.
- **Hampshire Constabulary Police Officers** and **PCSOs** who assist us in many ways.
- **Harvest UK** for donating fresh groceries.
- **Kee Creative** for marketing support and producing this Annual Review.
- **Newsquest** for their generous Christmas donation.
- **Mint Signs** for help transforming the Nightshelter with new signage.
- **Oliver Borthwick Memorial Trust** for kindly supporting our Advocacy service.
- **Pret a Manger** for donating their surplus food five days every week.
- **Silvia** who funded the print of last year's Annual Review via Sarsen Press.
- **St Peter's Church** for their ongoing help and support.
- **The Myers Touch** for lending us their carpenter for the day.



- The **University of Winchester** for engaging student volunteers and other initiatives.
- **University of Winchester Performing Arts department** for cleaning up the kitchen and painting the toilets.
- Volunteer students from **Peter Symonds College** for their regular clothes cupboard sorting.
- **Winchester Business Improvement District (BID)** for their support via Spare Change for Lasting Change and other initiatives.
- **Winchester Cathedral** for their help and support.
- **Winchester City Council Housing Officers** and **Hampshire County Council** for help, advice and funding.
- **Winchester College** pupils for their ongoing help in our kitchen.
- **Winchester Discovery Centre** team for their understanding, support and provision of facilities.
- **Winchester Coffee School** for the opportunities they have provided our residents.



Patrons:

- Bishop of Winchester, the Rt Revd Tim Dakin
- Baroness Celia Thomas of Winchester
- Debbie Thrower

Board of Volunteer Directors:

- John Harrison (Chair)
- Marion Fletcher (Treasurer)
- David Johnson (Company Secretary)
- Tracy Jones (Deputy Chair)
- Nigel Bartlett
- Patrick Fowler
- James Cretney
- Andrew Baynes
- Juliet Mayhew (*September 2019*)

Life after the Nightshelter

Anthony, arrived at the Nightshelter in May 2018 after breaking up with his girlfriend and finding himself homeless.

“When I arrived at the Nightshelter I was fairly nervous but soon settled in, there were lots of good people staying there. I was relieved to have a roof over my head and to be able to still travel to my job.

Whilst I was at the Nightshelter, my support worker helped me find a longer term accommodation solution. Two months after arriving, I moved to the Friends Meeting House run by the Quakers.

Things are going well. I have moved to shared accommodation and I just celebrated a year in my new job. I have always loved food and am now enjoying working in hospitality and hope to progress to managerial level.

My time at the Nightshelter really opened my eyes to what people who are experiencing homelessness are going through.”





Don't wait another year to discover our news

Sign up to our newsletter at www.wcns.org.uk for inspiring stories, events and opportunities.

Support our work



→ Volunteer

With a variety of roles available, choose how you would like to contribute as Nightshelter volunteer. Turn to page 18 to discover more or visit www.wcns.org.uk/volunteer-with-us

→ Donate food and goods

Donations of food, clothes and other domestic items save us a vital **£33,000 every year**. Visit www.wcns.org.uk for our current list of most needed items, if in doubt please email or call ahead to check that we are able to accept your donation.

→ Financial donations

Over a third of our annual income comes from private donations, without which we wouldn't be able to do the work we do.

We accept one-off or regular online donations via JustGiving, PayPal and Virgin Money Giving. You can also donate via cheque, bank transfer and in your will. Opt to Gift Aid your donation and we can claim an extra 25p per £1 at no additional cost to you.

→ Simply text **NIGHTSHELTER to 70085** along with any amount up to **£20**

→ A new way to give: Amazon Smile

Choose us as your charity we will receive a donation each time you shop. Visit www.smile.amazon.co.uk for more information.

Get in touch

 01962 862050

 admin@wcns.org.uk

 www.wcns.org.uk

 Find us on Facebook

 and Twitter

 and Instagram

Registered charity number: 1080443 | Company number: 03928334

Under the Charities Act 2006, charities are required to demonstrate that their aims are for the public benefit. The vision and mission of the charity are stated in this Annual Review. The purpose of the charity is beneficial in a way that is identifiable and evidenced in this Annual Review. The Annual Review also identifies that the charity benefits a sufficient section of the public. The Board of Directors regularly monitors and reviews the success of the organisation in meeting its goals and can confirm that all the activities of the charity are undertaken in pursuit of its aims.